

Dear Sir, Madam

The Association of Social Services Providers of the Czech Republic in cooperation with the Research Institute for Labour and Social Affairs (Czech Republic) is currently working on a project entitled "The impacts of an ageing population on the need for long-term care - the potential for introducing innovative ideas from abroad into Czech practice". The aim of the project is to map new forms of care and current trends in the field of long-term care in European countries and to identify those practices that might be beneficial for and transferable into the long-term care system in the Czech Republic. Therefore, I would like to kindly ask for your cooperation and assistance in the realisation of this research project by answering a number of questions concerning your country's long-term care system, your views on the organisation and functioning of your country's long-term care system, and the approaches that you consider to be innovative in your country or perceive as representing good practice.

With kind regards

Jiří Horecký
President
Association of Social Services Providers of the Czech Republic

Jaromíra Kotíková
Managing Director
Research Institute for Labour and Social Affairs

I. The key characteristics of your country's long-term care system (hereinafter referred to as the "national long-term care system") and information thereon

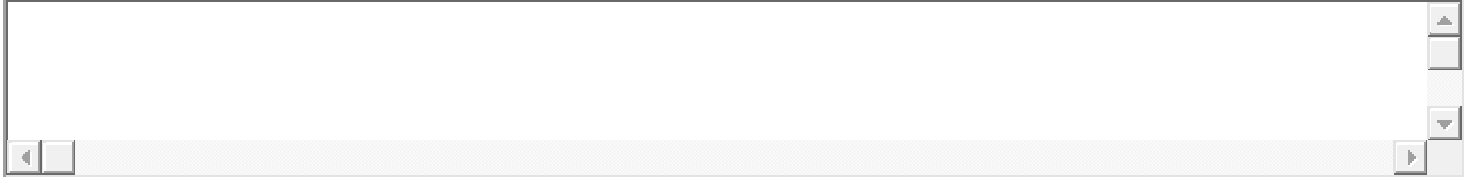
1. The term "long-term care" is defined in the SHA 2011 WHO methodology (<https://www.who.int/health-accounts/methodology/en/>) along with the range of instruments that fall under this category for individual countries. Please provide a brief description of the various types of long-term care assurance instruments applied in your country or provide links to national documentation that provides detailed information on such instruments.

a) Financial instruments available for clients (insurance, non-insurance benefits, etc.)

b) Services, facilities - professional (regulated) services



c) Care providers - professionals, informal care providers (private)



d) Other instruments available for the support of the development of long-term care at the national, regional or local (municipal) levels or for the support of persons who receive long-term care

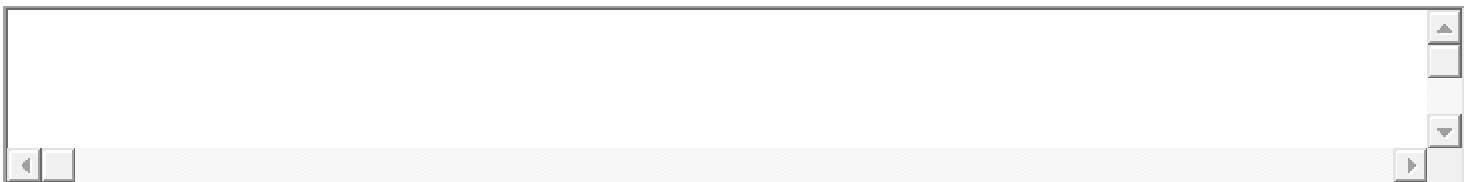


2. Please indicate the range of institutions responsible for long-term care at the central, regional and local (municipal) levels, and briefly specify their competences.

Do institutions exist in your country that have long-term care as their exclusive agenda? What other institutions are involved in the long-term care system in your country?



3. Is basic statistical information on the national long-term care system currently collected and made available to the professional public (i.e. primarily data on the capacity of long-term in-patient care, out-patient care, home-based care and informally-provided care etc.)? If so, please provide links to the websites of those institutions that collect and publish this information.



II. Overall assessment of the national long-term care system

4. At this point, please rate the existing national long-term care system in your country on a scale of 1 to 7, where 1 indicates "very bad" and 7 "very good":

1- very bad	2	3	4	5	6	7- very good
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. What do you consider to be the most important strengths of the national long-term care system?

6. Why these factors?

7. What do you consider to be the main weaknesses?

8. Why these factors?

9. What do you see as the most important opportunities that you believe are able to support the further development of long-term care in your country?

10. Why these factors?

11. Conversely, what do consider the greatest threats to the further development of long-term care in your country?

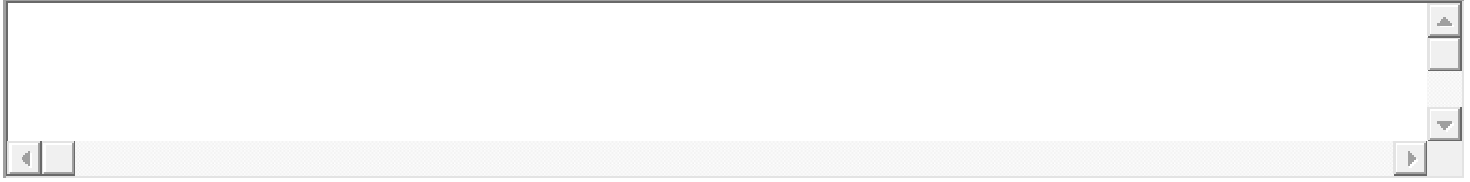
12. Why these factors?

III. New and innovative forms of long-term care introduced in recent years and the conditions and measures necessary for their implementation

Note: By new or innovative forms of long-term care we refer to forms of care that have

been introduced into the long-term care system over the last five years or so or which are currently being implemented or discussed and differ, for example, from existing forms of care with respect to the care provider, the way in which care is provided, the management and organisational structure, links with other services, the way in which services are funded and function, their role in the long-term care system, etc.

13. To what extent do you think that the current arrangement of the national long-term care system allows for the introduction of new and innovative forms of care?



14. In your opinion, which of the characteristics of the current system most support the potential for the introduction of innovations to the long-term care system?

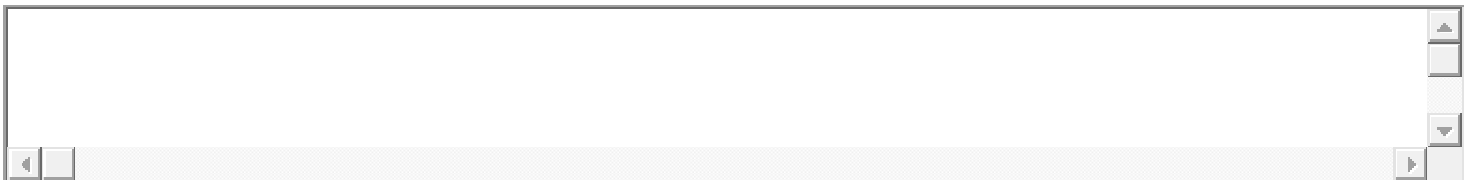


15. Conversely, what do you think most prevents the potential for further development in this area?



III. New and innovative forms of long-term care (page 2)

16. Do you generally feel that it is in your country interest that new and innovative forms of long-term care be introduced? Could you please list the entities and/or institutions that you consider have the greatest interest in introducing new and innovative forms of long-term care and which are most supportive in terms of their introduction? What new or innovative forms of long-term care provision do these entities or institutions most support?



17. Do you believe that the introduction of new forms of long-term care is currently supported by public institutions and organisations? If so, via what means?

18. Do you believe that long-term care providers themselves are willing to introduce new forms of long-term care into practice?

19. To what extent do you think that the potential for the introduction of innovations to the long-term care system might be accelerated by technological developments, e.g. the application of ICT in this area?

20. How do you assess the current options regarding cooperation between long-term care providers and entities that focus primarily on other areas of business (i.e. not involved in long-term care) and that might provide support for the development and deployment of technological innovation in the field of long-term care (with respect to ICT, automation, construction, transport)? Is it possible that such entities might support the development and implementation of innovation in the long-term care sector in the form of e.g. specific programmes, organisational platforms, etc?

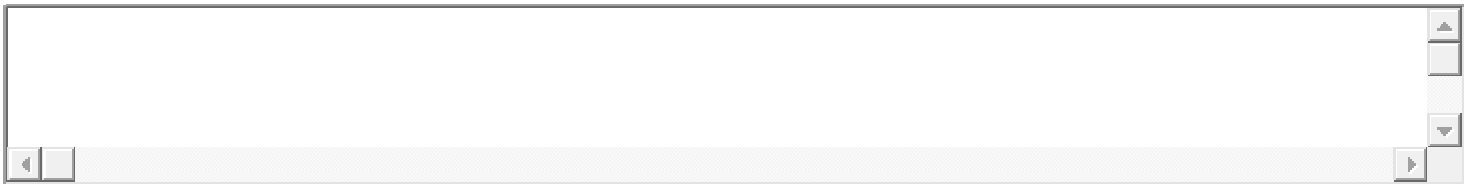
21. How do you assess the potential for cooperation between long-term care providers and entities that focus primarily on other areas of business (i.e. not involved in long-term care) and that might provide support for the development and implementation of organisational and management (personnel, capitalisation etc.) innovation in the field of long-term care (entities active in areas such as insurance, human resources, business, marketing,

client support, etc.)? Is it possible that such entities might support the development and implementation of innovation in the long-term care sector in the form of e.g. specific programmes, organisational platforms, etc?



III. New and innovative forms of long-term care (page 3)

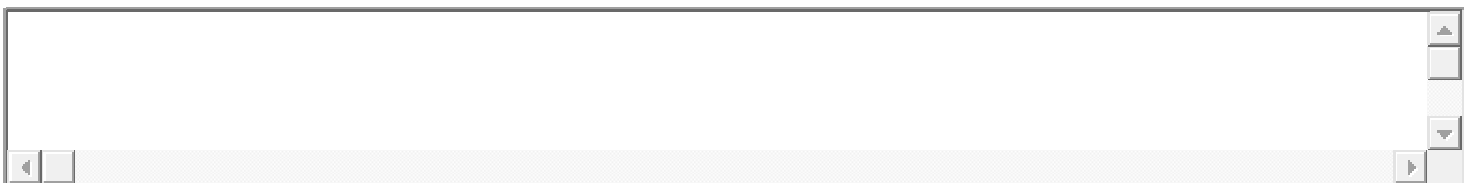
22. Can you please provide an example or examples of new or innovative forms of care that have become part of the national long-term care system over the last five years?



23. Have new or innovative forms of long-term care been introduced into practice over the last five years that failed or had to be prematurely terminated? If so, why do you think that they could not be introduced into practice?



24. Will any new form(s) of care be introduced into practice in the near future? What new forms of care and the potential for their introduction are currently being most discussed?



25. Is a debate underway on the further development of long-term care at the national level? What public and private bodies are involved in this debate?

26. Are any changes to legislation currently being considered that would lead to changes to the existing national long-term care system?

27. If you were in the position of the minister responsible for long-term care, what forms of long-term care and/or measures for the support of long-term care would you promote?

a) to be implemented in the short term (Within 1 to 2 years), possibly with immediate effect

b) to be implemented in the medium term (Within 3 to 5 years)

c) to be implemented in the long term (Within 10 or more years)

28. What do you consider would be necessary in order to ensure that such measures are put into practice?

IV. Information on the organisation

29. This questionnaire has been addressed to a wide range of institutions and organisations with varying areas of professional focus. Therefore, please indicate the main activities in which your institution or organisation is involved, or the core agenda that you implement in relation to such activities. At the same time, please provide a website address at which it is possible to find out more about your institution or organisation.

30. Please select from the following list all the types of services provided by your organisation or organisations with which you are associated:

- a) residential health services, in-patient health care
- b) residential social services
- c) out-patient health services, day care centres
- d) out-patient social services, day care centres
- e) home-based health services
- f) home-based social services

- g) other service
s -
please specify

31. Does your organisation advocate changes in legislation with respect to its area of operations?

- a) yes
- b) no

32. What legislative changes do you advocate?



33. Is your organisation or member organisation involved in the formulation of draft legislative measures, or do representatives of your organisation participate in expert committees, etc?



34. Is your organisation involved in activities aimed at supporting, methodologically tutoring or educating member or other organisations (e.g. organising professional seminars, promotional activities, publishing, etc.)? If so, please provide a description of such activities.



35. Please indicate the territorial scope of your organisation (please select the highest option that applies to your organisation)

- a) European or international level
- b) National level
- c) Regional level
- d) Local level